

## **Better Lives at Home Update: Appendix B- Details of Consultation carried out internally and externally**

### **1. Older People**

#### **i. Lockleaze and New Fosseway developments**

We are currently planning consultation activity regarding the intergenerational developments at Lockleaze and New Fosseway. This will be co-ordinated alongside the consultation activity for the wider Lockleaze developments to ensure that views of local residents regarding the adult care development are considered in the context of these other changes.

A summary of planned consultation activity is provided below:

<b>Who are we engaging /consulting with</b>	<b>Frequency of Engagement/Consultation</b>	<b>Format of the Engagement/Consultation</b>
Ward Cllrs	As required	Via Public Consultation or BCC - Officers Formal briefings, emails, newsletters, flyers
Lockleaze Development Group	Bi-Monthly	Bi-Monthly meetings, emails, newsletters, flyers .
Lockleaze Community - Neighbourhood Trust	Pre- Planning Submission	Public Consultation/Meeting, flyers
	Post Planning Submission	Public Meeting, flyers, notices
Lockleaze and BME Community Groups	Pre-Planning Submission	Meetings/Focus Groups
Care and Support Providers	Pre- Planning Submission During planning submission and until Operational live date	Meetings, emails, site visits, phone calls
Local Planning Authority	As required	Meetings, Site visits, email
Local Shops/Business	Pre Planning	Public Consultation/Meeting, flyers
BLAH Steering Group	Bi-monthly	Bi-Monthly meetings, emails,
Better Lives Programme Board	Once - Prior to submission of the final planning proposals	Formal presentation to the Board

## **ii. Extra Care Housing Service User Engagement**

In order to ensure that we are meeting the needs of the current tenants of our Extra Care Housing, and to understand what gaps we might need to address in future builds, we have scheduled a Service User Engagement exercise which will take place during the Spring of 2019. This will comprise of a series of conversations with tenants at their schemes during their regular scheduled meetings, and a wider individual questionnaire that will be circulated to all Extra Care Housing tenants at the beginning of April 2019.

Scheduled Meetings*		
Date	Venue	Provider
19 <sup>th</sup> March 2019	Ash Lea Court	Anchor-Hanover
26 <sup>th</sup> March 2019	Monica Wills House	St Monica's Trust
3 <sup>rd</sup> May 2019	Waverley Gardens	Brunel Care

*\*We hope to arrange additional meetings at other schemes but these are the confirmed appointments as of 5<sup>th</sup> March 2019*

The questionnaire will be sent out to all ECH Schemes at the beginning of April with a sufficient window for return.. Subsequent collation of results should be completed and a report produced by end of May 2019.

## **iii. Black & Minority Ethnic Extra Care Housing Service Users**

In addition to the exercise described above we also want to ensure that our Extra Care Housing provision is meeting the needs of our BAME service users, both practically and culturally. We intend to work with our providers to assist us to identify tenants from minority communities and engage with them specifically around how the provision does or does not meet their needs. We also intend to work alongside organisations representing/ from communities to engage with elders not using this provision to ensure that we understand what an appropriate offer needs to look like. The results of this exercise should also be available by the end of May 2019 and will inform service redesign at current schemes and the design of future builds.

## **2. Preparing for Adulthood Consultation**

Consultation with young people and their families has begun for the Sea Mills Development. A number of young people have been identified as a potential cohort for supported living in Sea Mills and an event was held on 19<sup>th</sup> February 2019 to introduce these young people and their families to the site. This is the beginning of an ongoing programme of co-production to ensure that the development meets the care and support and housing needs of those that chose to live at Sea Mills. Similarly, there will be ongoing engagement and true co-production between commissioners, social workers, the chosen developers and identified young people and their families regarding the developments in Passage Road and Monks Park Avenue.

### **3. Consultation about Provision for Adults of Working Age**

There is ongoing consultation with providers of people using services previously funded under Supporting People consultations and we are including broader questions on housing with care and support and supported living to add to this feedback.

There will also be specific discussions with various mental health, autism and learning disability groups, including the LDPB, BIMHN. MH Market Development group, Bristol Autism Forum, Bristol Carers Voice, and service user groups associated with them, to co-produce Better Lives at Home offers for specific cohorts of adults of working age.

A series of Open Doors started last month to engage with providers of care and support and social landlords to set out BLAHs ambition and develop innovative solutions with the market place. These will continue into May.

In addition there are opportunities to consult providers through our provider Forums. Furthermore, specific meetings are being arranged with providers to discuss how complexity and risk can be better managed and the management of capacity, voids and compatibility. Discussions will also take place with providers or potential providers to explore innovative ways to spend the available capital to best meet the objectives of BL@H. Engagement is taking place with Care Management colleagues through a number of mechanisms and more extensive engagement with care managers will take place to identify service users for accommodation which is being built and identify and the develop care and support model to best meet their needs.